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STATE OF MICHIGAN
DEPARTMENT OF TECHNOLOGY, MANAGEMENT & BUDGET
LANSING

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Statement Regarding Error in Food Assistance

It has come to the attention of the Michigan Department of Technology, Management and Budget (DTMB) that as of 8 a.m. on Thursday, Jan. 3, the Bridge Cards providing food assistance for clients with account numbers ending in "0" were not filled as expected.

DTMB understands the extreme inconvenience that this situation has caused Michigan families and those businesses that serve them. We are working to correct the problem as quickly as possible and we will determine why it occurred.

DTMB is working around the clock to rectify the situation. Clients can contact the customer service number at 1-888-678-8914 for updates and additional information.

DTMB regrets that this problem has occurred and we will work to help ensure this does not happen again.